

Laporan Pelaksanaan

Instalasi Lisensi Perangkat Lunak

Sistem Aplikasi Keuangan Tingkat Instansi (SAKTI)

DIREKTORAT JENDERAL PERBENDAHARAAN (DJPB)

Disusun Untuk :



Direktorat Jenderal Perbendaharaan
Kementerian Keuangan Republik Indonesia
Jl. Lapangan Banteng Timur No. 2-4
Jakarta Pusat 10710

Disusun Oleh :

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PT. Sisindokom Lintasbuana
Graha Sisindokom
Jalan Penataran No.2
Jakarta - 10320

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Informasi Dokumen

Nama Proyek	:	Pengadaan Perpanjangan (Renewal) ATS Software License Oracle Sistem Aplikasi Keuangan Tingkat Instansi (SAKTI) Tahun Anggaran 2025		
Disusun oleh	:	PT Sisindokom Lintasbuana	No. Versi Dokumen	: 1.1
Judul	:	Laporan Pelaksanaan Instalasi Lisensi Perangkat Lunak	Tanggal Versi Dokumen	: 14 April 2025

Riwayat Revisi

Versi	Tanggal Versi	Pembuat	Keterangan	Filename
1.0	16 April 2025	PT Sisindokom Lintasbuana	Initial & Pembuatan Laporan	Laporan Perpanjangan Oracle ATS 2025 - SAKTI.docx



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Halaman Persetujuan

Direktorat Jenderal Perbendaharaan

Jabatan	Nama	Tanda Tangan
Pejabat Penandatanganan Kontrak	Aulia Icshan	
Kepala Seksi Pengelolaan Perangkat Teknologi Informasi dan Komunikasi Subdirektorat Pengelolaan Data, Infrastruktur, dan Keamanan Informasi	Novan Andre Valen	

PT Sisindokom Lintasbuana

Jabatan	Nama	Tanda Tangan
GM Services & Delivery	Dwi Budiyanto	
Project Manager	Harris Siahaan	



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1 Penjelasan Dokumen

1.1 Pendahuluan

Dokumen ini merupakan Laporan Pelaksanaan Instalasi Lisensi Perangkat Lunak dari pekerjaan "Pengadaan Perpanjangan (Renewal) Annual Technical Support (ATS) Software Licence Oracle Sistem Aplikasi Keuangan Tingkat Instansi (SAKTI) Tahun Anggaran 2025". Pada tahapan ini, semua Lisensi sudah aktif dan berfungsi sebagaimana mestinya serta memenuhi standar Direktorat Jenderal Perbendaharaan.

1.2 Ruang Lingkup Dokumen

Laporan Instalasi Lisensi Perangkat Lunak ini adalah bukti perpanjangan ATS lisensi perangkat lunak telah berhasil diperpanjang. Dimana untuk perpanjangan ini dibuktikan dengan sertifikat perpanjangan dan juga dari sistem aplikasi yang bersangkutan atau situs resmi Principal (<https://support.oracle.com>) sesuai Ruang Lingkup Pekerjaan untuk Kontrak Nomor: **PRJ.PPK-087001/PB.854/2025** dengan nama pekerjaan "Pengadaan Perpanjangan (Renewal) Annual Technical Support (ATS) Software Licence Oracle Modul Sistem Aplikasi Keuangan Tingkat Instansi (SAKTI) Tahun Anggaran 2025", pada tanggal **27 Maret 2025** yang telah disetujui.

Adapun ruang lingkup untuk Perpanjangan (Renewal) Annual Technical Support (ATS) Software Oracle untuk SAKTI yang berada di DC dan DRC Kementerian Keuangan adalah sebagai berikut :

No	Deskripsi	Jumlah (Core)
1	Exadata Storage Server Software – Disk Drive Perpetual	72
2	Oracle Partitioning – Processor Perpetual	192
3	Oracle Diagnostic Pack – Processor Perpetual	192
4	Oracle Database Enterprise Edition – Processor Perpetual	192
5	Oracle Active Data Guard – Processor Perpetual	192
6	Oracle Tuning Pack – Processor Perpetual	192
7	Oracle Real Application Cluster – Processor Perpetual	192



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2 ATS Oracle

No	Deskripsi	CSI #	Jumlah (Core)	Tanggal	
				Mulai	Akhir
1	Exadata Storage Server Software – Disk Drive Perpetual	21760862	72	01-Jan-25	31-Des-25
2	Oracle Partitioning – Processor Perpetual	21753911	192	01-Jan-25	31-Des-25
		22143343			
		23488470			
		24211207			
3	Oracle Diagnostic Pack – Processor Perpetual	21753911	192	01-Jan-25	31-Des-25
		22143343			
		23488470			
		24211207			
4	Oracle Database Enterprise Edition – Processor Perpetual	21753911	192	01-Jan-25	31-Des-25
		22143343			
		23488470			
		24211207			
5	Oracle Active Data Guard – Processor Perpetual	21753911	192	01-Jan-25	31-Des-25
		22143343			
		23488470			
		24211207			
6	Oracle Tuning Pack – Processor Perpetual	21753911	192	01-Jan-25	31-Des-25
		22143343			
		23488470			
		24211207			
7	Oracle Real Application Cluster – Processor Perpetual	21753911	192	01-Jan-25	31-Des-25
		22143343			
		23488470			
		24211207			



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2.1 Customer Support Identifier : 21760862

No	Nama Produk	Jumlah	CSI	Organization	Start Date	End Date
1	Exadata Storage Server Software – Disk Drive Perpetual	72	21760862	Direktorat Jenderal Perbendaharaan Negara (DJPBN)	01-Jan-25	31-Des-25

Support Identifier License Information

Support Identifier 21760862
Organization Direktorat Jenderal Perbendaharaan Negara (DJPBN)
Number of Users 7

View ☒ Show expired

* Product	Contract Expiration	Status	Support Level	Patch Download Access
Exadata Storage Server Software - Disk Drive P...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software



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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 18482138
Service Level : Software Update License & Support

<u>Licensed Program:</u>	Qty	CSI#	Start Date	End Date
Exadata Storage Server Software – Disk Drive Perpetual	72	21760862	01-Jan-25	31-Dec-25

Oracle or an Oracle-authorized partner will contact you directly approximately 60 days before your support expires to send your support renewal quotation for the following year.

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Sincerely,
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2.2 Customer Support Identifier : 21753911

No	Nama Produk	Jumlah	CSI	Organization	Start Date	End Date
1	Oracle Partitioning – Processor Perpetual	48	21753911	Direktorat Jenderal Perbendaharaan Negara (DJPBN)	01-Jan-25	31-Des-25
2	Oracle Diagnostic Pack – Processor Perpetual	48	21753911			
3	Oracle Database Enterprise Edition – Processor Perpetual	48	21753911			
4	Oracle Active Data Guard – Processor Perpetual	48	21753911			
5	Oracle Tuning Pack – Processor Perpetual	48	21753911			
6	Oracle Real Application Cluster – Processor Perpetual	48	21753911			

Support Identifier License Information					
Support Identifier 21753911					
Organization Direktorat Jenderal Perbendaharaan Negara (DJPBN)					
Number of Users 8					
View ☒ Show expired Search Supported Products					
* Product	Contract Expiration	Status	Support Level	Patch Download Access	
Oracle Active Data Guard - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Database Enterprise Edition - Processor ...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Diagnostics Pack - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Partitioning - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Real Application Clusters - Processor Per...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Tuning Pack - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	



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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 18482162
Service Level : Software Update License & Support

<u>Licensed Program:</u>	<u>Qty</u>	<u>CSI#</u>	<u>Start Date</u>	<u>End Date</u>
Oracle Partitioning – Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Diagnostics Pack – Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Database Enterprise Edition - Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Active Data Guard - Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Tuning Pack - Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Real Application Clusters - Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25

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Sincerely,
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2.3 Customer Support Identifier : 22143343

No	Nama Produk	Jumlah	CSI	Organization	Start Date	End Date
1	Oracle Partitioning – Processor Perpetual	48	22143343	Direktorat Jenderal Perbendaharaan Negara (DJPBN)	01-Jan-25	31-Des-25
2	Oracle Diagnostic Pack – Processor Perpetual	48	22143343			
3	Oracle Database Enterprise Edition – Processor Perpetual	48	22143343			
4	Oracle Active Data Guard – Processor Perpetual	48	22143343			
5	Oracle Tuning Pack – Processor Perpetual	48	22143343			
6	Oracle Real Application Cluster – Processor Perpetual	48	22143343			

Support Identifier License Information					
Support Identifier 22143343					
Organization Direktorat Jenderal Perbendaharaan Negara (DJPBN)					
Number of Users 5					
View ☒ Show expired Search Supported Products					
* Product	Contract Expiration	Status	Support Level	Patch Download Access	
Oracle Active Data Guard - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Database Enterprise Edition - Processor ...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Diagnostics Pack - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Partitioning - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Real Application Clusters - Processor Per...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Tuning Pack - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	



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The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 18921506
Service Level : Software Update License & Support

<u>Licensed Program:</u>	<u>Qty</u>	<u>CSI#</u>	<u>Start Date</u>	<u>End Date</u>
Oracle Partitioning – Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Diagnostics Pack – Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Database Enterprise Edition - Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Active Data Guard - Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Tuning Pack - Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Real Application Clusters - Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25

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2.4 Customer Support Identifier : 23488470

No	Nama Produk	Jumlah	CSI	Organization	Start Date	End Date
1	Oracle Partitioning – Processor Perpetual	48	23488470	Direktorat Jenderal Perbendaharaan Negara (DJPBN)	01-Jan-25	31-Des-25
2	Oracle Diagnostic Pack – Processor Perpetual	48	23488470			
3	Oracle Database Enterprise Edition – Processor Perpetual	48	23488470			
4	Oracle Active Data Guard – Processor Perpetual	48	23488470			
5	Oracle Tuning Pack – Processor Perpetual	48	23488470			
6	Oracle Real Application Cluster – Processor Perpetual	48	23488470			

Support Identifier License Information					
Support Identifier 23488470					
Organization Direktorat Jenderal Perbendaharaan Negara (DJPBN)					
Number of Users 3					
View ☐ Show expired Search Supported Products					
* Product	Contract Expiration	Status	Support Level	Patch Download Access	
Oracle Active Data Guard - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Database Enterprise Edition - Processor ...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Diagnostics Pack - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Partitioning - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Real Application Clusters - Processor Per...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Tuning Pack - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	



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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 20781974
Service Level : Software Update License & Support

<u>Licensed Program:</u>	<u>Qty</u>	<u>CSI#</u>	<u>Start Date</u>	<u>End Date</u>
Oracle Partitioning – Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Diagnostics Pack – Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Database Enterprise Edition - Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Active Data Guard - Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Tuning Pack - Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Real Application Clusters - Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25

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2.5 Customer Support Identifier : 24211207

No	Nama Produk	Jumlah	CSI	Organization	Start Date	End Date
1	Oracle Partitioning – Processor Perpetual	48	24211207	Direktorat Jenderal Perbendaharaan Negara (DJPBN)	01-Jan-25	31-Des-25
2	Oracle Diagnostic Pack – Processor Perpetual	48	24211207			
3	Oracle Database Enterprise Edition – Processor Perpetual	48	24211207			
4	Oracle Active Data Guard – Processor Perpetual	48	24211207			
5	Oracle Tuning Pack – Processor Perpetual	48	24211207			
6	Oracle Real Application Cluster – Processor Perpetual	48	24211207			

Support Identifier License Information					
Support Identifier 24211207					
Organization Direktorat Jenderal Perbendaharaan Negara (DJPBN)					
Number of Users 3					
View ☒ Show expired Search Supported Products					
* Product	Contract Expiration	Status	Support Level	Patch Download Access	
Oracle Active Data Guard - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Database Enterprise Edition - Processor ...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Diagnostics Pack - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Partitioning - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Real Application Clusters - Processor Per...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Tuning Pack - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	



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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 20987694
Service Level : Software Update License & Support

<u>Licensed Program:</u>	<u>Qty</u>	<u>CSI#</u>	<u>Start Date</u>	<u>End Date</u>
Oracle Partitioning – Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Diagnostics Pack – Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Database Enterprise Edition - Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Active Data Guard - Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Tuning Pack - Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Real Application Clusters - Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25

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3 Lampiran

3.1 Renewal ATS Oracle

3.1.1 Customer Support Identifier : 21760862

ORACLE®

PARTNERNETWORK

08-Apr-2025

Direktorat Jenderal Perbendaharaan Negara (DJPBN)
Jl. Lapangan Banteng Timur No. 2 - 4
Jakarta Pusat - 10710

Subject: Oracle Support Welcome Letter

Dear Sir,

We would like to thank you for your purchase of Oracle products and services

Oracle Support Service is protecting the investment you have made. If you are new to Oracle Support Services, please visit Oracle website at <http://www.oracle.com/us/support/index.html> where you will find information to assist you, including service descriptions, technical support policies, support news and events, and internet seminars. This comprehensive web-based service introduces you to Oracle Support Services.

Depending on the product you have purchased, you should access Oracle support through one of the industry leading web-based customer support systems:

Recently Acquired products. Support resources may vary depending on the products you have purchased. Oracle has announced the intention or has completed the acquisitions of several companies, recently, to build-out Oracle world-class portfolio of products, to address vertical industry needs, geographical coverage, and to provide many other advantages to customers. Those acquisitions are in varying degrees of completion and integration.

To access the appropriate support portal please go to:

<http://www.oracle.com/us/support/support-integration/index.html>

My Oracle Support (Ex OracleMetaLink), for all other Oracle programs.

To access My Oracle Support please go to <https://support.oracle.com>

To register for My Oracle Support, please use your Customer Support Identifier (CSI) number below and country code for Indonesia (ID). If you are already a registered user, please add the CSI number(s) below to your existing My Oracle Support (ex OracleMetaLink) user profile (click on 'User Profile' then Show License').

For Technical Product issues, you can now use My Oracle Support to submit Service Request (SR) or you may call Oracle Global Support Center Hotline number at 021-25552010.

As the technical contact for Direktorat Jenderal Perbendaharaan Negara (DJPBN), you are the person designated within your organization who may contact Oracle Support Services to resolve technical issues. If your order with Oracle allows international deployment of licenses to your subsidiaries and related companies outside the ordering country please communicate the relevant CSI number(s) below to persons in those countries who will be technical contacts with Oracle.

Please record your assigned Customer Support Identification (CSI) number(s). Your CSI number identifies your organization, product information, and service level to Oracle Support Services.



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Tahun Anggaran 2025

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PARTNERNETWORK

Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 18482138
Service Level : Software Update License & Support

<u>Licensed Program:</u>	Qty	CSI#	Start Date	End Date
Exadata Storage Server Software – Disk Drive Perpetual	72	21760862	01-Jan-25	31-Dec-25

Oracle or an Oracle-authorized partner will contact you directly approximately 60 days before your support expires to send your support renewal quotation for the following year.

DISCLAIMER :

If your purchase of Oracle products and services via Oracle Resellers (not direct with us as Oracle Partner), we hereby declare that not responsible for any agreement have been made between you and Oracle Resellers, outside of the policies established by the Oracle.

Sincerely,
PT Sisindokom Lintasbuana



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3.1.2 Customer Support Identifier : 21753911



08-Apr-2025

Direktorat Jenderal Perbendaharaan Negara (DJPBN)
Jl. Lapangan Banteng Timur No. 2 - 4
Jakarta Pusat - 10710

Subject: Oracle Support Welcome Letter

Dear Sir,

We would like to thank you for your purchase of Oracle products and services

Oracle Support Service is protecting the investment you have made. If you are new to Oracle Support Services, please visit Oracle website at <http://www.oracle.com/us/support/index.html> where you will find information to assist you, including service descriptions, technical support policies, support news and events, and internet seminars. This comprehensive web-based service introduces you to Oracle Support Services.

Depending on the product you have purchased, you should access Oracle support through one of the industry leading web-based customer support systems:

Recently Acquired products. Support resources may vary depending on the products you have purchased. Oracle has announced the intention or has completed the acquisitions of several companies, recently, to build-out Oracle world-class portfolio of products, to address vertical industry needs, geographical coverage, and to provide many other advantages to customers. Those acquisitions are in varying degrees of completion and integration.

To access the appropriate support portal please go to:

<http://www.oracle.com/us/support/support-integration/index.html>

My Oracle Support (Ex OracleMetaLink), for all other Oracle programs.

To access My Oracle Support please go to <https://support.oracle.com>

To register for **My Oracle Support**, please use your **Customer Support Identifier (CSI)** number below and country code for Indonesia (ID). If you are already a registered user, please add the CSI number(s) below to your existing My Oracle Support (ex OracleMetaLink) user profile (click on 'User Profile' then Show License').

For Technical Product issues, you can now use **My Oracle Support** to submit **Service Request (SR)** or you may call Oracle Global Support Center Hotline number at **021-25552010**.

As the technical contact for **Direktorat Jenderal Perbendaharaan Negara (DJPBN)**, you are the person designated within your organization who may contact Oracle Support Services to resolve technical issues. If your order with Oracle allows international deployment of licenses to your subsidiaries and related companies outside the ordering country please communicate the relevant CSI number(s) below to persons in those countries who will be technical contacts with Oracle.

Please record your assigned Customer Support Identification (CSI) number(s). Your CSI number identifies your organization, product information, and service level to Oracle Support Services.



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Tahun Anggaran 2025

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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 18482162
Service Level : Software Update License & Support

<u>Licensed Program:</u>	<u>Qty</u>	<u>CSI#</u>	<u>Start Date</u>	<u>End Date</u>
Oracle Partitioning – Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Diagnostics Pack – Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Database Enterprise Edition - Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Active Data Guard - Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Tuning Pack - Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Real Application Clusters - Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25

Oracle or an Oracle-authorized partner will contact you directly approximately 60 days before your support expires to send your support renewal quotation for the following year.

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Sincerely,
PT Sisindokom Lintasbuana



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3.1.3 Customer Support Identifier : 22143343



08-Apr-2025

Direktorat Jenderal Perbendaharaan Negara (DJPBN)
Jl. Lapangan Banteng Timur No. 2 - 4
Jakarta Pusat - 10710

Subject: Oracle Support Welcome Letter

Dear Sir,

We would like to thank you for your purchase of Oracle products and services

Oracle Support Service is protecting the investment you have made. If you are new to Oracle Support Services, please visit Oracle website at <http://www.oracle.com/us/support/index.html> where you will find information to assist you, including service descriptions, technical support policies, support news and events, and internet seminars. This comprehensive web-based service introduces you to Oracle Support Services.

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My Oracle Support (Ex OracleMetaLink), for all other Oracle programs.

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For Technical Product issues, you can now use **My Oracle Support** to submit **Service Request (SR)** or you may call Oracle Global Support Center Hotline number at **021-25552010**.

As the technical contact for **Direktorat Jenderal Perbendaharaan Negara (DJPBN)**, you are the person designated within your organization who may contact Oracle Support Services to resolve technical issues. If your order with Oracle allows international deployment of licenses to your subsidiaries and related companies outside the ordering country please communicate the relevant CSI number(s) below to persons in those countries who will be technical contacts with Oracle.

Please record your assigned Customer Support Identification (CSI) number(s). Your CSI number identifies your organization, product information, and service level to Oracle Support Services.



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Tahun Anggaran 2025

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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 18921506
Service Level : Software Update License & Support

<u>Licensed Program:</u>	<u>Qty</u>	<u>CSI#</u>	<u>Start Date</u>	<u>End Date</u>
Oracle Partitioning – Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Diagnostics Pack – Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Database Enterprise Edition - Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Active Data Guard - Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Tuning Pack - Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Real Application Clusters - Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25

Oracle or an Oracle-authorized partner will contact you directly approximately 60 days before your support expires to send your support renewal quotation for the following year.

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Sincerely,
PT Sisindokom Lintasbuana



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3.1.4 Customer Support Identifier : 23488470



08-Apr-2025

Direktorat Jenderal Perbendaharaan Negara (DJPN)
Jl. Lapangan Banteng Timur No. 2 - 4
Jakarta Pusat - 10710

Subject: Oracle Support Welcome Letter

Dear Sir,

We would like to thank you for your purchase of Oracle products and services

Oracle Support Service is protecting the investment you have made. If you are new to Oracle Support Services, please visit Oracle website at <http://www.oracle.com/us/support/index.html> where you will find information to assist you, including service descriptions, technical support policies, support news and events, and internet seminars. This comprehensive web-based service introduces you to Oracle Support Services.

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My Oracle Support (Ex OracleMetaLink), for all other Oracle programs.

To access My Oracle Support please go to <https://support.oracle.com>

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For Technical Product issues, you can now use **My Oracle Support** to submit **Service Request (SR)** or you may call Oracle Global Support Center Hotline number at **021-25552010**.

As the technical contact for **Direktorat Jenderal Perbendaharaan Negara (DJPN)**, you are the person designated within your organization who may contact Oracle Support Services to resolve technical issues. If your order with Oracle allows international deployment of licenses to your subsidiaries and related companies outside the ordering country please communicate the relevant CSI number(s) below to persons in those countries who will be technical contacts with Oracle.

Please record your assigned Customer Support Identification (CSI) number(s). Your CSI number identifies your organization, product information, and service level to Oracle Support Services.



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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 20781974
Service Level : Software Update License & Support

<u>Licensed Program:</u>	<u>Qty</u>	<u>CSI#</u>	<u>Start Date</u>	<u>End Date</u>
Oracle Partitioning – Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Diagnostics Pack – Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Database Enterprise Edition - Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Active Data Guard - Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Tuning Pack - Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Real Application Clusters - Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25

Oracle or an Oracle-authorized partner will contact you directly approximately 60 days before your support expires to send your support renewal quotation for the following year.

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Sincerely,
PT Sisindokom Lintasbuana



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3.1.5 Customer Support Identifier : 24211207



08-Apr-2025

Direktorat Jenderal Perbendaharaan Negara (DJPBN)
Jl. Lapangan Banteng Timur No. 2 - 4
Jakarta Pusat - 10710

Subject: Oracle Support Welcome Letter

Dear Sir,

We would like to thank you for your purchase of Oracle products and services

Oracle Support Service is protecting the investment you have made. If you are new to Oracle Support Services, please visit Oracle website at <http://www.oracle.com/us/support/index.html> where you will find information to assist you, including service descriptions, technical support policies, support news and events, and internet seminars. This comprehensive web-based service introduces you to Oracle Support Services.

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Tahun Anggaran 2025

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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 20987694
Service Level : Software Update License & Support

<u>Licensed Program:</u>	<u>Qty</u>	<u>CSI#</u>	<u>Start Date</u>	<u>End Date</u>
Oracle Partitioning – Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Diagnostics Pack – Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Database Enterprise Edition - Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Active Data Guard - Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Tuning Pack - Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Real Application Clusters - Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25

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Tahun Anggaran 2025

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3.2 Delivery Order

PT. Sisindokom Lintasbuana
Jl. Panataran No.2 Pegangsaan
Menteng Jakarta Pusat 10320

FO-050 Rev. 1 – Aug 2014
Site : 001

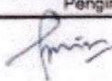
DELIVERY ORDER

DIREKTORAT JENDERAL PERBENDAHARAAN
Gedung Prijadi Praptosuhardjo I Lantai 1

No Surat Jalan : 451/DO/2024
Tanggal : 14-Apr-2025
No RFD : RFD25040001
Project : 25-62-022
Delivery : Full Delivery

Keterangan :

No	Nama Barang	QTY unit	Keterangan
1	O.132.000094 Exadata Storage Server Software – Disk Drive Perpetual - Contract No: 18482138; CSI No: 21760862	72	Periode: 01 Jan 25 – 31 Des 25
2	O.132.000180 Oracle Partitioning – Processor Perpetual - Contract No: 18482162; CSI No: 21753911 - Contract No: 18921506; CSI No: 22143343 - Contract No: 20781974; CSI No: 23488470 - Contract No: 20987694; CSI No: 24211207	192	Periode: 01 Jan 25 – 31 Des 25
3	O.132.000047 Oracle Diagnostic Pack – Processor Perpetual - Contract No: 18482162; CSI No: 21753911 - Contract No: 18921506; CSI No: 22143343 - Contract No: 20781974; CSI No: 23488470 - Contract No: 20987694; CSI No: 24211207	192	Periode: 01 Jan 25 – 31 Des 25
4	O.121.000001 Oracle Database Enterprise Edition – Processor Perpetual - Contract No: 18482162; CSI No: 21753911 - Contract No: 18921506; CSI No: 22143343 - Contract No: 20781974; CSI No: 23488470 - Contract No: 20987694; CSI No: 24211207	192	Periode: 01 Jan 25 – 31 Des 25
5	O.121.000006 Oracle Active Data Guard – Processor Perpetual - Contract No: 18482162; CSI No: 21753911 - Contract No: 18921506; CSI No: 22143343 - Contract No: 20781974; CSI No: 23488470 - Contract No: 20987694; CSI No: 24211207	192	Periode: 01 Jan 25 – 31 Des 25
6	O.121.000017 Oracle Tuning Pack – Processor Perpetual - Contract No: 18482162; CSI No: 21753911 - Contract No: 18921506; CSI No: 22143343 - Contract No: 20781974; CSI No: 23488470 - Contract No: 20987694; CSI No: 24211207	192	Periode: 01 Jan 25 – 31 Des 25
7	O.132.000051 Oracle Real Application Cluster – Processor Perpetual - Contract No: 18482162; CSI No: 21753911 - Contract No: 18921506; CSI No: 22143343 - Contract No: 20781974; CSI No: 23488470 - Contract No: 20987694; CSI No: 24211207	192	Periode: 01 Jan 25 – 31 Des 25

Pengirim	Menerima	Mengetahui
		
T. Utami		Suyoso Ongkoadi



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Tahun Anggaran 2025

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4 Kesimpulan

Keseluruhan lisensi Annual Technical Support (ATS) Oracle untuk pekerjaan “Pengadaan Perpanjangan (Renewal) Annual Technical Support (ATS) Software License Oracle Sistem Aplikasi Keuangan Tingkat Instansi (SAKTI) Tahun Anggaran 2025”, yang tercakup pada ruang lingkup perjanjian kerjasama **PRJ.PPK-087001/PB.854/2025** sudah berhasil dilakukan perpanjangan dan aktif sampai tanggal 31 Desember 2025.

Laporan Pelaksanaan

Instalasi Lisensi Perangkat Lunak

Sistem Aplikasi Keuangan Tingkat Instansi (SAKTI)

DIREKTORAT JENDERAL PERBENDAHARAAN (DJPB)

Disusun Untuk :



Direktorat Jenderal Perbendaharaan
Kementerian Keuangan Republik Indonesia
Jl. Lapangan Banteng Timur No. 2-4
Jakarta Pusat 10710

Disusun Oleh :

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PT. Sisindokom Lintasbuana
Graha Sisindokom
Jalan Penataran No.2
Jakarta - 10320

File ini beserta isi dan format-nya adalah milik Direktorat Jenderal Perbendaharaan. Tidak diperkenankan untuk didistribusikan, digandakan dan atau dipergunakan sebagian ataupun seluruhnya dalam bentuk apapun tanpa seijin Direktorat Jenderal Perbendaharaan secara tertulis terlebih dahulu kecuali untuk kepentingan pelaksanaan pekerjaan ini



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Informasi Dokumen

Nama Proyek	:	Pengadaan Perpanjangan (Renewal) ATS Software License Oracle Sistem Aplikasi Keuangan Tingkat Instansi (SAKTI) Tahun Anggaran 2025		
Disusun oleh	:	PT Sisindokom Lintasbuana	No. Versi Dokumen	: 1.1
Judul	:	Laporan Pelaksanaan Instalasi Lisensi Perangkat Lunak	Tanggal Versi Dokumen	: 14 April 2025

Riwayat Revisi

Versi	Tanggal Versi	Pembuat	Keterangan	Filename
1.0	16 April 2025	PT Sisindokom Lintasbuana	Initial & Pembuatan Laporan	Laporan Perpanjangan Oracle ATS 2025 - SAKTI.docx



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Tahun Anggaran 2025

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Halaman Persetujuan

Direktorat Jenderal Perbendaharaan

Jabatan	Nama	Tanda Tangan
Pejabat Penandatangan Kontrak	Aulia Icshan	
Kepala Seksi Pengelolaan Perangkat Teknologi Informasi dan Komunikasi Subdirektorat Pengelolaan Data, Infrastruktur, dan Keamanan Informasi	Novan Andre Valen	

PT Sisindokom Lintasbuana

Jabatan	Nama	Tanda Tangan
GM Services & Delivery	Dwi Budiyanto	
Project Manager	Harris Siahaan	



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1 Penjelasan Dokumen

1.1 Pendahuluan

Dokumen ini merupakan Laporan Pelaksanaan Instalasi Lisensi Perangkat Lunak dari pekerjaan "Pengadaan Perpanjangan (Renewal) Annual Technical Support (ATS) Software Licence Oracle Sistem Aplikasi Keuangan Tingkat Instansi (SAKTI) Tahun Anggaran 2025". Pada tahapan ini, semua Lisensi sudah aktif dan berfungsi sebagaimana mestinya serta memenuhi standar Direktorat Jenderal Perbendaharaan.

1.2 Ruang Lingkup Dokumen

Laporan Instalasi Lisensi Perangkat Lunak ini adalah bukti perpanjangan ATS lisensi perangkat lunak telah berhasil diperpanjang. Dimana untuk perpanjangan ini dibuktikan dengan sertifikat perpanjangan dan juga dari sistem aplikasi yang bersangkutan atau situs resmi Principal (<https://support.oracle.com>) sesuai Ruang Lingkup Pekerjaan untuk Kontrak Nomor: **PRJ.PPK-087001/PB.854/2025** dengan nama pekerjaan "Pengadaan Perpanjangan (Renewal) Annual Technical Support (ATS) Software Licence Oracle Modul Sistem Aplikasi Keuangan Tingkat Instansi (SAKTI) Tahun Anggaran 2025", pada tanggal **27 Maret 2025** yang telah disetujui.

Adapun ruang lingkup untuk Perpanjangan (Renewal) Annual Technical Support (ATS) Software Oracle untuk SAKTI yang berada di DC dan DRC Kementerian Keuangan adalah sebagai berikut :

No	Deskripsi	Jumlah (Core)
1	Exadata Storage Server Software – Disk Drive Perpetual	72
2	Oracle Partitioning – Processor Perpetual	192
3	Oracle Diagnostic Pack – Processor Perpetual	192
4	Oracle Database Enterprise Edition – Processor Perpetual	192
5	Oracle Active Data Guard – Processor Perpetual	192
6	Oracle Tuning Pack – Processor Perpetual	192
7	Oracle Real Application Cluster – Processor Perpetual	192



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Tahun Anggaran 2025

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2 ATS Oracle

No	Deskripsi	CSI #	Jumlah (Core)	Tanggal	
				Mulai	Akhir
1	Exadata Storage Server Software – Disk Drive Perpetual	21760862	72	01-Jan-25	31-Des-25
2	Oracle Partitioning – Processor Perpetual	21753911	192	01-Jan-25	31-Des-25
		22143343			
		23488470			
		24211207			
3	Oracle Diagnostic Pack – Processor Perpetual	21753911	192	01-Jan-25	31-Des-25
		22143343			
		23488470			
		24211207			
4	Oracle Database Enterprise Edition – Processor Perpetual	21753911	192	01-Jan-25	31-Des-25
		22143343			
		23488470			
		24211207			
5	Oracle Active Data Guard – Processor Perpetual	21753911	192	01-Jan-25	31-Des-25
		22143343			
		23488470			
		24211207			
6	Oracle Tuning Pack – Processor Perpetual	21753911	192	01-Jan-25	31-Des-25
		22143343			
		23488470			
		24211207			
7	Oracle Real Application Cluster – Processor Perpetual	21753911	192	01-Jan-25	31-Des-25
		22143343			
		23488470			
		24211207			



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Tahun Anggaran 2025

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2.1 Customer Support Identifier : 21760862

No	Nama Produk	Jumlah	CSI	Organization	Start Date	End Date
1	Exadata Storage Server Software – Disk Drive Perpetual	72	21760862	Direktorat Jenderal Perbendaharaan Negara (DJPBN)	01-Jan-25	31-Des-25

Support Identifier License Information

Support Identifier 21760862
Organization Direktorat Jenderal Perbendaharaan Negara (DJPBN)
Number of Users 7

View ☒ Show expired Search Supported Products

* Product	Contract Expiration	Status	Support Level	Patch Download Access
Exadata Storage Server Software - Disk Drive P...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software



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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 18482138
Service Level : Software Update License & Support

<u>Licensed Program:</u>	Qty	CSI#	Start Date	End Date
Exadata Storage Server Software – Disk Drive Perpetual	72	21760862	01-Jan-25	31-Dec-25

Oracle or an Oracle-authorized partner will contact you directly approximately 60 days before your support expires to send your support renewal quotation for the following year.

DISCLAIMER :

If your purchase of Oracle products and services via Oracle Resellers (not direct with us as Oracle Partner), we hereby declare that not responsible for any agreement have been made between you and Oracle Resellers, outside of the policies established by the Oracle.

Sincerely,
PT Sisindokom Lintasbuana



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2.2 Customer Support Identifier : 21753911

No	Nama Produk	Jumlah	CSI	Organization	Start Date	End Date
1	Oracle Partitioning – Processor Perpetual	48	21753911	Direktorat Jenderal Perbendaharaan Negara (DJPBN)	01-Jan-25	31-Dec-25
2	Oracle Diagnostic Pack – Processor Perpetual	48	21753911			
3	Oracle Database Enterprise Edition – Processor Perpetual	48	21753911			
4	Oracle Active Data Guard – Processor Perpetual	48	21753911			
5	Oracle Tuning Pack – Processor Perpetual	48	21753911			
6	Oracle Real Application Cluster – Processor Perpetual	48	21753911			

Support Identifier License Information					
Support Identifier 21753911					
Organization Direktorat Jenderal Perbendaharaan Negara (DJPBN)					
Number of Users 8					
View ☒ Show expired Search Supported Products					
* Product	Contract Expiration	Status	Support Level	Patch Download Access	
Oracle Active Data Guard - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Database Enterprise Edition - Processor ...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Diagnostics Pack - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Partitioning - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Real Application Clusters - Processor Per...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Tuning Pack - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	



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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 18482162
Service Level : Software Update License & Support

<u>Licensed Program:</u>	<u>Qty</u>	<u>CSI#</u>	<u>Start Date</u>	<u>End Date</u>
Oracle Partitioning – Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Diagnostics Pack – Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Database Enterprise Edition - Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Active Data Guard - Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Tuning Pack - Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Real Application Clusters - Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25

Oracle or an Oracle-authorized partner will contact you directly approximately 60 days before your support expires to send your support renewal quotation for the following year.

DISCLAIMER :

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Sincerely,
PT Sisindokom Lintasbuana



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2.3 Customer Support Identifier : 22143343

No	Nama Produk	Jumlah	CSI	Organization	Start Date	End Date
1	Oracle Partitioning – Processor Perpetual	48	22143343	Direktorat Jenderal Perbendaharaan Negara (DJPBN)	01-Jan-25	31-Des-25
2	Oracle Diagnostic Pack – Processor Perpetual	48	22143343			
3	Oracle Database Enterprise Edition – Processor Perpetual	48	22143343			
4	Oracle Active Data Guard – Processor Perpetual	48	22143343			
5	Oracle Tuning Pack – Processor Perpetual	48	22143343			
6	Oracle Real Application Cluster – Processor Perpetual	48	22143343			

Support Identifier License Information					
Support Identifier	22143343				
Organization	Direktorat Jenderal Perbendaharaan Negara (DJPBN)				
Number of Users	5				
View	☒ Show expired Search Supported Products				
* Product	Contract Expiration	Status	Support Level	Patch Download Access	
Oracle Active Data Guard - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Database Enterprise Edition - Processor ...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Diagnostics Pack - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Partitioning - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Real Application Clusters - Processor Per...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Tuning Pack - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	



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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 18921506
Service Level : Software Update License & Support

<u>Licensed Program:</u>	<u>Qty</u>	<u>CSI#</u>	<u>Start Date</u>	<u>End Date</u>
Oracle Partitioning – Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Diagnostics Pack – Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Database Enterprise Edition - Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Active Data Guard - Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Tuning Pack - Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Real Application Clusters - Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25

Oracle or an Oracle-authorized partner will contact you directly approximately 60 days before your support expires to send your support renewal quotation for the following year.

DISCLAIMER :

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Sincerely,
PT Sisindokom Lintasbuana



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2.4 Customer Support Identifier : 23488470

No	Nama Produk	Jumlah	CSI	Organization	Start Date	End Date
1	Oracle Partitioning – Processor Perpetual	48	23488470	Direktorat Jenderal Perbendaharaan Negara (DJPBN)	01-Jan-25	31-Des-25
2	Oracle Diagnostic Pack – Processor Perpetual	48	23488470			
3	Oracle Database Enterprise Edition – Processor Perpetual	48	23488470			
4	Oracle Active Data Guard – Processor Perpetual	48	23488470			
5	Oracle Tuning Pack – Processor Perpetual	48	23488470			
6	Oracle Real Application Cluster – Processor Perpetual	48	23488470			

Support Identifier License Information					
Support Identifier 23488470					
Organization Direktorat Jenderal Perbendaharaan Negara (DJPBN)					
Number of Users 3					
View ☒ Show expired Search Supported Products					
* Product	Contract Expiration	Status	Support Level	Patch Download Access	
Oracle Active Data Guard - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Database Enterprise Edition - Processor ...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Diagnostics Pack - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Partitioning - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Real Application Clusters - Processor Per...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Tuning Pack - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	



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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 20781974
Service Level : Software Update License & Support

<u>Licensed Program:</u>	Qty	CSI#	Start Date	End Date
Oracle Partitioning – Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Diagnostics Pack – Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Database Enterprise Edition - Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Active Data Guard - Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Tuning Pack - Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Real Application Clusters - Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25

Oracle or an Oracle-authorized partner will contact you directly approximately 60 days before your support expires to send your support renewal quotation for the following year.

DISCLAIMER :

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Sincerely,
PT Sisindokom Lintasbuana



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2.5 Customer Support Identifier : 24211207

No	Nama Produk	Jumlah	CSI	Organization	Start Date	End Date
1	Oracle Partitioning – Processor Perpetual	48	24211207	Direktorat Jenderal Perbendaharaan Negara (DJPBN)	01-Jan-25	31-Des-25
2	Oracle Diagnostic Pack – Processor Perpetual	48	24211207			
3	Oracle Database Enterprise Edition – Processor Perpetual	48	24211207			
4	Oracle Active Data Guard – Processor Perpetual	48	24211207			
5	Oracle Tuning Pack – Processor Perpetual	48	24211207			
6	Oracle Real Application Cluster – Processor Perpetual	48	24211207			

Support Identifier License Information					
Support Identifier	24211207				
Organization	Direktorat Jenderal Perbendaharaan Negara (DJPBN)				
Number of Users	3				
View	☒ Show expired Search Supported Products				
* Product	Contract Expiration	Status	Support Level	Patch Download Access	
Oracle Active Data Guard - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Database Enterprise Edition - Processor ...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Diagnostics Pack - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Partitioning - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Real Application Clusters - Processor Per...	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	
Oracle Tuning Pack - Processor Perpetual	Dec 31, 2025	Technical SR Enabled	Standard Premier Support (Soft...	Public, Software	



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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 20987694
Service Level : Software Update License & Support

<u>Licensed Program:</u>	<u>Qty</u>	<u>CSI#</u>	<u>Start Date</u>	<u>End Date</u>
Oracle Partitioning – Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Diagnostics Pack – Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Database Enterprise Edition - Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Active Data Guard - Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Tuning Pack - Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Real Application Clusters - Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25

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Sincerely,
PT Sisindokom Lintasbuana



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3 Lampiran

3.1 Renewal ATS Oracle

3.1.1 Customer Support Identifier : 21760862



08-Apr-2025

Direktorat Jenderal Perbendaharaan Negara (DJPN)
Jl. Lapangan Banteng Timur No. 2 - 4
Jakarta Pusat - 10710

Subject: Oracle Support Welcome Letter

Dear Sir,

We would like to thank you for your purchase of Oracle products and services

Oracle Support Service is protecting the investment you have made. If you are new to Oracle Support Services, please visit Oracle website at <http://www.oracle.com/us/support/index.html> where you will find information to assist you, including service descriptions, technical support policies, support news and events, and internet seminars. This comprehensive web-based service introduces you to Oracle Support Services.

Depending on the product you have purchased, you should access Oracle support through one of the industry leading web-based customer support systems:

Recently Acquired products. Support resources may vary depending on the products you have purchased. Oracle has announced the intention or has completed the acquisitions of several companies, recently, to build-out Oracle world-class portfolio of products, to address vertical industry needs, geographical coverage, and to provide many other advantages to customers. Those acquisitions are in varying degrees of completion and integration.

To access the appropriate support portal please go to:

<http://www.oracle.com/us/support/support-integration/index.html>

My Oracle Support (Ex OracleMetaLink), for all other Oracle programs.

To access My Oracle Support please goes to <https://support.oracle.com>

To register for My Oracle Support, please use your Customer Support Identifier (CSI) number below and country code for Indonesia (ID). If you are already a registered user, please add the CSI number(s) below to your existing My Oracle Support (ex OracleMetaLink) user profile (click on 'User Profile' then Show License').

For Technical Product issues, you can now use My Oracle Support to submit Service Request (SR) or you may call Oracle Global Support Center Hotline number at 021-25552010.

As the technical contact for Direktorat Jenderal Perbendaharaan Negara (DJPN), you are the person designated within your organization who may contact Oracle Support Services to resolve technical issues. If your order with Oracle allows international deployment of licenses to your subsidiaries and related companies outside the ordering country please communicate the relevant CSI number(s) below to persons in those countries who will be technical contacts with Oracle.

Please record your assigned Customer Support Identification (CSI) number(s). Your CSI number identifies your organization, product information, and service level to Oracle Support Services.



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Tahun Anggaran 2025

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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 18482138
Service Level : Software Update License & Support

<u>Licensed Program:</u>	Qty	CSI#	Start Date	End Date
Exadata Storage Server Software – Disk Drive Perpetual	72	21760862	01-Jan-25	31-Dec-25

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DISCLAIMER :

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Sincerely,
PT Sisindokom Lintasbuana



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Tahun Anggaran 2025

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3.1.2 Customer Support Identifier : 21753911



08-Apr-2025

Direktorat Jenderal Perbendaharaan Negara (DJPBN)
Jl. Lapangan Banteng Timur No. 2 - 4
Jakarta Pusat - 10710

Subject: Oracle Support Welcome Letter

Dear Sir,

We would like to thank you for your purchase of Oracle products and services

Oracle Support Service is protecting the investment you have made. If you are new to Oracle Support Services, please visit Oracle website at <http://www.oracle.com/us/support/index.html> where you will find information to assist you, including service descriptions, technical support policies, support news and events, and internet seminars. This comprehensive web-based service introduces you to Oracle Support Services.

Depending on the product you have purchased, you should access Oracle support through one of the industry leading web-based customer support systems:

Recently Acquired products. Support resources may vary depending on the products you have purchased. Oracle has announced the intention or has completed the acquisitions of several companies, recently, to build-out Oracle world-class portfolio of products, to address vertical industry needs, geographical coverage, and to provide many other advantages to customers. Those acquisitions are in varying degrees of completion and integration.

To access the appropriate support portal please go to:

<http://www.oracle.com/us/support/support-integration/index.html>

My Oracle Support (Ex OracleMetaLink), for all other Oracle programs.

To access My Oracle Support please goes to <https://support.oracle.com>

To register for **My Oracle Support**, please use your **Customer Support Identifier (CSI)** number below and country code for Indonesia (ID). If you are already a registered user, please add the CSI number(s) below to your existing My Oracle Support (ex OracleMetaLink) user profile (click on 'User Profile' then Show License').

For Technical Product issues, you can now use **My Oracle Support** to submit **Service Request (SR)** or you may call Oracle Global Support Center Hotline number at **021-25552010**.

As the technical contact for **Direktorat Jenderal Perbendaharaan Negara (DJPBN)**, you are the person designated within your organization who may contact Oracle Support Services to resolve technical issues. If your order with Oracle allows international deployment of licenses to your subsidiaries and related companies outside the ordering country please communicate the relevant CSI number(s) below to persons in those countries who will be technical contacts with Oracle.

Please record your assigned Customer Support Identification (CSI) number(s). Your CSI number identifies your organization, product information, and service level to Oracle Support Services.



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Tahun Anggaran 2025

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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 18482162
Service Level : Software Update License & Support

<u>Licensed Program:</u>	<u>Qty</u>	<u>CSI#</u>	<u>Start Date</u>	<u>End Date</u>
Oracle Partitioning – Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Diagnostics Pack – Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Database Enterprise Edition - Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Active Data Guard - Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Tuning Pack - Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25
Oracle Real Application Clusters - Processor Perpetual	48	21753911	01-Jan-25	31-Dec-25

Oracle or an Oracle-authorized partner will contact you directly approximately 60 days before your support expires to send your support renewal quotation for the following year.

DISCLAIMER :

If your purchase of Oracle products and services via Oracle Resellers (not direct with us as Oracle Partner), we hereby declare that not responsible for any agreement have been made between you and Oracle Resellers, outside of the policies established by the Oracle.

Sincerely,
PT Sisindokom Lintasbuana



LAPORAN PELAKSANAAN INSTALASI LISENSI PERANGKAT LUNAK

Pengadaan Perpanjangan (Renewal) Annual Technical Support (ATS)
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Tahun Anggaran 2025

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3.1.3 Customer Support Identifier : 22143343



08-Apr-2025

Direktorat Jenderal Perbendaharaan Negara (DJPN)
Jl. Lapangan Banteng Timur No. 2 - 4
Jakarta Pusat - 10710

Subject: Oracle Support Welcome Letter

Dear Sir,

We would like to thank you for your purchase of Oracle products and services

Oracle Support Service is protecting the investment you have made. If you are new to Oracle Support Services, please visit Oracle website at <http://www.oracle.com/us/support/index.html> where you will find information to assist you, including service descriptions, technical support policies, support news and events, and internet seminars. This comprehensive web-based service introduces you to Oracle Support Services.

Depending on the product you have purchased, you should access Oracle support through one of the industry leading web-based customer support systems:

Recently Acquired products, Support resources may vary depending on the products you have purchased. Oracle has announced the intention or has completed the acquisitions of several companies, recently, to build-out Oracle world-class portfolio of products, to address vertical industry needs, geographical coverage, and to provide many other advantages to customers. Those acquisitions are in varying degrees of completion and integration.

To access the appropriate support portal please go to:

<http://www.oracle.com/us/support/support-integration/index.html>

My Oracle Support (Ex OracleMetaLink), for all other Oracle programs.

To access My Oracle Support please goes to <https://support.oracle.com>

To register for My Oracle Support, please use your Customer Support Identifier (CSI) number below and country code for Indonesia (ID). If you are already a registered user, please add the CSI number(s) below to your existing My Oracle Support (ex OracleMetaLink) user profile (click on 'User Profile' then Show License').

For Technical Product issues, you can now use My Oracle Support to submit Service Request (SR) or you may call Oracle Global Support Center Hotline number at 021-25552010.

As the technical contact for Direktorat Jenderal Perbendaharaan Negara (DJPN), you are the person designated within your organization who may contact Oracle Support Services to resolve technical issues. If your order with Oracle allows international deployment of licenses to your subsidiaries and related companies outside the ordering country please communicate the relevant CSI number(s) below to persons in those countries who will be technical contacts with Oracle.

Please record your assigned Customer Support Identification (CSI) number(s). Your CSI number identifies your organization, product information, and service level to Oracle Support Services.



**LAPORAN PELAKSANAAN
INSTALASI LISENSI PERANGKAT LUNAK**

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Software License Oracle Sistem Aplikasi Keuangan Tingkat Instansi (SAKTI)
Tahun Anggaran 2025

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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 18921506
Service Level : Software Update License & Support

<u>Licensed Program:</u>	<u>Qty</u>	<u>CSI#</u>	<u>Start Date</u>	<u>End Date</u>
Oracle Partitioning – Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Diagnostics Pack – Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Database Enterprise Edition - Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Active Data Guard - Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Tuning Pack - Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25
Oracle Real Application Clusters - Processor Perpetual	48	22143343	01-Jan-25	31-Dec-25

Oracle or an Oracle-authorized partner will contact you directly approximately 60 days before your support expires to send your support renewal quotation for the following year.

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Sincerely,
PT Sisindokom Lintasbuana



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Tahun Anggaran 2025

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3.1.4 Customer Support Identifier : 23488470



08-Apr-2025

Direktorat Jenderal Perbendaharaan Negara (DJPN)
Jl. Lapangan Banteng Timur No. 2 - 4
Jakarta Pusat - 10710

Subject: Oracle Support Welcome Letter

Dear Sir,

We would like to thank you for your purchase of Oracle products and services

Oracle Support Service is protecting the investment you have made. If you are new to Oracle Support Services, please visit Oracle website at <http://www.oracle.com/us/support/index.html> where you will find information to assist you, including service descriptions, technical support policies, support news and events, and internet seminars. This comprehensive web-based service introduces you to Oracle Support Services.

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For Technical Product issues, you can now use **My Oracle Support** to submit **Service Request (SR)** or you may call Oracle Global Support Center Hotline number at **021-25552010**.

As the technical contact for **Direktorat Jenderal Perbendaharaan Negara (DJPN)**, you are the person designated within your organization who may contact Oracle Support Services to resolve technical issues. If your order with Oracle allows international deployment of licenses to your subsidiaries and related companies outside the ordering country please communicate the relevant CSI number(s) below to persons in those countries who will be technical contacts with Oracle.

Please record your assigned Customer Support Identification (CSI) number(s). Your CSI number identifies your organization, product information, and service level to Oracle Support Services.



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Tahun Anggaran 2025

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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 20781974
Service Level : Software Update License & Support

<u>Licensed Program:</u>	<u>Qty</u>	<u>CSI#</u>	<u>Start Date</u>	<u>End Date</u>
Oracle Partitioning – Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Diagnostics Pack – Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Database Enterprise Edition - Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Active Data Guard - Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Tuning Pack - Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25
Oracle Real Application Clusters - Processor Perpetual	48	23488470	01-Jan-25	31-Dec-25

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Tahun Anggaran 2025

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3.1.5 Customer Support Identifier : 24211207



08-Apr-2025

Direktorat Jenderal Perbendaharaan Negara (DJPBN)
Jl. Lapangan Banteng Timur No. 2 - 4
Jakarta Pusat - 10710

Subject: Oracle Support Welcome Letter

Dear Sir,

We would like to thank you for your purchase of Oracle products and services

Oracle Support Service is protecting the investment you have made. If you are new to Oracle Support Services, please visit Oracle website at <http://www.oracle.com/us/support/index.html> where you will find information to assist you, including service descriptions, technical support policies, support news and events, and internet seminars. This comprehensive web-based service introduces you to Oracle Support Services.

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Tahun Anggaran 2025

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Service and License Details

The following information includes your Service Period, Service Level and Licensed Programs:

Service Contract Number : 20987694
Service Level : Software Update License & Support

<u>Licensed Program:</u>	<u>Qty</u>	<u>CSI#</u>	<u>Start Date</u>	<u>End Date</u>
Oracle Partitioning – Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Diagnostics Pack – Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Database Enterprise Edition - Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Active Data Guard - Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Tuning Pack - Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25
Oracle Real Application Clusters - Processor Perpetual	48	24211207	01-Jan-25	31-Dec-25

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Tahun Anggaran 2025

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3.2 Delivery Order

PT. Sisindokom Lintasbuana
Jl. Panataran No.2 Pegangsaan
Menteng Jakarta Pusat 10320

FO-050 Rev. 1 – Aug 2014
Site : 001

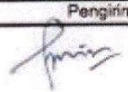
DELIVERY ORDER

DIREKTORAT JENDERAL PERBENDAHARAAN
Gedung Prijadi Praptosuhardjo I Lantai 1

No Surat Jalan : 451/DO/2024
Tanggal : 14-Apr-2025
No RFD : RFD25040001
Project : 25-62-022
Delivery : Full Delivery

Keterangan :

No	Nama Barang	QTY unit	Keterangan
1	O.132.000094 Exadata Storage Server Software – Disk Drive Perpetual - Contract No: 18482138; CSI No: 21760862	72	Periode: 01 Jan 25 – 31 Des 25
2	O.132.000180 Oracle Partitioning – Processor Perpetual - Contract No: 18482162; CSI No: 21753911 - Contract No: 18921506; CSI No: 22143343 - Contract No: 20781974; CSI No: 23488470 - Contract No: 20987694; CSI No: 24211207	192	Periode: 01 Jan 25 – 31 Des 25
3	O.132.000047 Oracle Diagnostic Pack – Processor Perpetual - Contract No: 18482162; CSI No: 21753911 - Contract No: 18921506; CSI No: 22143343 - Contract No: 20781974; CSI No: 23488470 - Contract No: 20987694; CSI No: 24211207	192	Periode: 01 Jan 25 – 31 Des 25
4	O.121.000001 Oracle Database Enterprise Edition – Processor Perpetual - Contract No: 18482162; CSI No: 21753911 - Contract No: 18921506; CSI No: 22143343 - Contract No: 20781974; CSI No: 23488470 - Contract No: 20987694; CSI No: 24211207	192	Periode: 01 Jan 25 – 31 Des 25
5	O.121.000006 Oracle Active Data Guard – Processor Perpetual - Contract No: 18482162; CSI No: 21753911 - Contract No: 18921506; CSI No: 22143343 - Contract No: 20781974; CSI No: 23488470 - Contract No: 20987694; CSI No: 24211207	192	Periode: 01 Jan 25 – 31 Des 25
6	O.121.000017 Oracle Tuning Pack – Processor Perpetual - Contract No: 18482162; CSI No: 21753911 - Contract No: 18921506; CSI No: 22143343 - Contract No: 20781974; CSI No: 23488470 - Contract No: 20987694; CSI No: 24211207	192	Periode: 01 Jan 25 – 31 Des 25
7	O.132.000051 Oracle Real Application Cluster – Processor Perpetual - Contract No: 18482162; CSI No: 21753911 - Contract No: 18921506; CSI No: 22143343 - Contract No: 20781974; CSI No: 23488470 - Contract No: 20987694; CSI No: 24211207	192	Periode: 01 Jan 25 – 31 Des 25

Pengirim	Menerima	Mengetahui
 Tututan		 Suyoso Ongkoadi



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Tahun Anggaran 2025

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4 Kesimpulan

Keseluruhan lisensi Annual Technical Support (ATS) Oracle untuk pekerjaan “Pengadaan Perpanjangan (Renewal) Annual Technical Support (ATS) Software License Oracle Sistem Aplikasi Keuangan Tingkat Instansi (SAKTI) Tahun Anggaran 2025”, yang tercakup pada ruang lingkup perjanjian kerjasama **PRJ.PPK-087001/PB.854/2025** sudah berhasil dilakukan perpanjangan dan aktif sampai tanggal 31 Desember 2025.